Insurance Policy

Please read carefully if billing an insurance company.



You, the patient or guarantor, are responsible for knowing the following:

- At what percentage your insurance company pays and any deductible due.
- If you need a referral from a primary care physician (you are responsible for obtaining this)
- If your claim is to be billed to your medical insurance or your vision insurance.
- Whether or not your insurance requires that you go to specific providers.

We will approximate the amount you owe the day of your visit with the understanding that you, the patient or guarantor, are responsible for the entire balance.

Your insurance plan may specifically exclude or limit examination, vision hardware, and vision therapy benefits.

We may provide you with itemized bills or any other information needed to assist with billing or resolution of any problems that may occur with your medical insurance or vision insurance. We will be happy to assist you in any way that we can, but we are not responsible for any problems or discrepancies with billing or payment.

When we bill your insurance company: You, the patient or guarantor, must understand that you are responsible for payment of all charges. When a claim is submitted to insurance on a patient's behalf, insurance benefits will be paid directly to See Saw Eyecare PLLC. It is your responsibility to pay any deductible, co-pay, or any other balance not paid for by the insurance company. Quoted insurance benefits quoted are only estimates until an insurance company responds to any claim.

If you have any questions pertaining to our policy, feel free to consult with our staff regarding your concerns or questions.